

PARENTS Q & A

Helpful Information

Q: *How do I contact my student at SAGU?*

A: Each student should go by the Campus Post Office, located in the Barnes Student Center, and set up a campus mailbox. You may send correspondence and items addressed to them as follows, once you know their suite number:

<p>Student Name 1200 Sycamore Suite # Waxahachie, Texas 75165</p>

Another form of contact is through the student's personal email address, which should be addressed to them as follows: firstname.middleinitial.lastname02@sagu.edu

Occasionally, there are students with the same name, so be sure to check with your student to make sure what their exact email address is after the completion of NSO, as they should know by the first day of classes.

And of course the other form of contact would be to telephone the student's room. Note that there are telephone numbers assigned to each room, Long distance calling is unavailable to the student, except with the use of a calling card. Note: In the case of an emergency, you may contact the Student Services office (972-825-4802), Dean of Students (972-825-4750) or Security (972-825-5555) and they will find the student as needed. Also, the lobbies in each residence hall can forward messages if you call after 1:00PM Central Standard Time.

Q: *Is my student required to live on campus all four years of his/her education?*

A: Single students under the age of 23 are required to live on campus unless they live at home with their parents in the D/FW area.

Q: *How is my student's property protected while he or she is living in the residence halls?*

A: While some of your student's belongings may be covered by your homeowners insurance policy, there are most likely some limitations. We recommend that you purchase "renters" insurance to cover all belongings of your student while he or she is on campus or away on holidays and breaks.

Q: *Is there 24 hour security and can the campus security office be contacted easily?*

A: The campus security staff will maintain a 24 hour presence. The Campus Security office can be contacted in person, or by phone, as well as any of the security officers seen on campus. The office phone number is 972-825-5400, or 972-825-5555. During an emergency, Campus Security can be reached by dialing 5555 from any campus operated phone. Our students are advised to dial

“911” in any imminent danger first, then to alert their Residence Hall Director as well. Students can read more about Campus Safety and Security measures in their Student Handbooks.

Q: *What appliances may I purchase for my student's room?*

A: There is already a MicroFridge provided in each student's room, which is a combination refrigerator, freezer, and microwave. The only other appliances allowed in the student's room is a coffee maker. Candles are also not allowed in the Residence Halls, solely as a safety measure.

Q: *What is SAGU's procedure for students who want to sign out of the dorm?*

A: All residence hall students must sign out to stay off-campus during a school term. This can be done by filling out an individually assigned Overnight Sign Out card at the front desk of each Residence Hall lobby. Before a student can take a person of the opposite sex home, that student's parent(s) must contact the Dorm Pastor by 5:00 p.m. on the Thursday before and issue the invitation for them to visit their home. The parents MUST be present during the requested visit.

Q: *What are the curfew times?*

A: Beginning the last day of registration.
Sunday – Thursday: 12:00 Midnight, Friday & Saturday: 1:00 a.m.

Q: *During vacations, does the University provide meals to students?*

A: NO. All meal plans are inactive during University breaks (Fall break, Thanksgiving, between semesters, Spring break, Easter and Summer.

Q: *Does my student need a personal computer?*

A: SAGU provides computers for students to use in the Library Computer Labs. Many students find it beneficial, however, to have their own computers in their room in order to do homework or access the Internet without having to leave their rooms. By having their own computer, the student has access to a computer at all times, and not just during the Library's business hours.

Q: *Does SAGU have Internet access available to students?*

A: Yes. Students have Internet access in several ways. There is access for each student in each Residence Hall room. There is access in the Library Computer Labs and in the Lion's Den, however, these are public computers, and therefore will be subject to availability.

Q: *What does it cost for my student to connect to the Internet from their dorm room?*

A: SAGU does not require any additional fees from the students for Internet Access. All that is needed is an Ethernet network card installed in the computer. If you need help, you may contact the Information Technology Dept. for their recommendations. These cards may be purchased from Founder's Bookstore or any computer store. The student will need to have their connection registered with the I.T. Dept, before activated. This will be discussed with the students during their orientation on Tuesday with the Information Technology Dept.

Q: *Does SAGU install the Ethernet network card?*

A: No. SAGU leaves it up to the student to purchase their own card and then installed in their own computer.

Q: *Does SAGU block inappropriate Internet sites from the students?*

A: Yes. The SAGU server blocks Internet sites that the administration has deemed inappropriate, including any site that may be deemed sexually oriented or unethical.

Q: *Other than chapel services, what opportunities are available for my student to grow spiritually?*

A: SAGU students can participate in a number of programs held both on and off-campus. These opportunities include World Prayer, Hall Fellowships, and involvement with Missions, Music Ministries, Student led Ministries, and much more. Students are also required to become active in a local church of their choice.

Q: *What is SAGU's policy regarding church attendance?*

A: All students are required to attend a church of their choice. Waxahachie itself has several churches, and there are more located within a 30-50 mile radius of the campus. Students will report their church and ministry/activity roles to the Student Ministries office each semester to be included on a Ministry Transcript.

Q: *Does the University provide health insurance?*

A: No. However, all full-time students are required to purchase accident insurance through the University endorsed program.

Q: *Are tutorial services available to students on campus?*

A: Yes. The Achievement Center, located in the Ellis Library, offers tutorial services to students.

Q: *Can I join my student for any of the Chapel services?*

A: Yes! Anyone can attend our chapel services, and we would be pleased to have you worship with us. The chapel service times are: Monday/Wednesday/Friday: 10:15a.m – 11:15a.m. and Tuesday/Thursday: 9:30a.m. – 10:30a.m.